

Access Statement For The Hare & Hounds, Braintree

Introduction

We aim to cater for the needs of our visitors to the Hare & Hounds, bar, restaurant and accommodation. The following statement is a summary of our provisions. If you have any specific questions please feel free to call us and we will endeavour to help.

Booking

- If you have any special requirements it is useful if these can be specified when booking to ensure any preparations can be discussed in advance.
- Specific food requests, allergies or request can be arranged in advance, please state any dietary requirements when booking.
- Information brochures and menus can also be provided in large print by prior arrangement.
- We have a website with information accessible to most internet readers.
- You can contact us via phone, text or email, full details are shown below.

Arrival, Parking and Entrance Facilities

Public Transport

- There are bus stops directly outside the premises with a service running Monday to Saturday between Braintree and Halstead.
- The main Braintree train station is 10 minutes away by car or taxi.
- There are local taxi services that have accessible taxis if required; we can make a booking for you, please ask when booking.

Parking and Entrance

- The Hare & Hounds is easily found and accessed being situated on the A131.
- On Arrival to The Hare & Hounds there is a large car park open at all times.
- Parking towards the rear of the property provides easier disabled access to the property.
- The outside areas are generally level and flat, although there is some gravel to the rear.
- The main front entrance has three steps to enter and cannot easily be used for disabled access.
- The rear entrance has one step to enter and a temporary ramp is available for this entrance on request.
- We will assist guests with any luggage.

Main Entrance & Reception

- Both front and rear entrances are publicly open according to our opening areas – see website or call for up to date information.
- When the bar and restaurant is closed entrance is to the rear of the property.
- The rear doors are 80cm and 150cm wide respectively.
- The front entrance has a porch before entering the main bar. The rear

entrances have a small hallway or a corridor before access is possible to the main restaurant area.

- There are solid wooden or tiled floors throughout much of the ground floor, with carpet in the restaurant areas.

Public Areas - General Internal

- Our corridors to the bar area are around 85cm wide. Motorised chairs can be more problematic in navigating the property due to their extra size and weight.
- Corridors have a good colour contrast and are well lit with emergency lighting.
- The flooring on all corridors on the ground floor are solid floors.
- The covering on stairs and upstairs corridors is short pile carpet.
- A dog water bowl, food bowls (and food if requested in advance) are available if required.
- The breakfast room is on the ground floor in the back restaurant area, one step up from the main hallway.

Public Areas - Toilets

- There is no specific disabled toilet or disabled equipped cubicle. Both gents and ladies facilities are located on the ground floor from the rear corridor.

Restaurant / Dining Room Bar

- Furniture is flexible and can be moved on request to accommodate wheelchairs.
- Tables vary, but range with a space of up to 70cm high by 150cm wide All chairs are without arms and can be moved to accommodate.
- Menus can be provided in larger print by prior arrangement.
- Background music is played in the public bar and restaurant areas. However, we do not play background music in any area of the B&B.

Bedrooms

- There are 5 en suite bedrooms, all are located on the first floor. All rooms are accessed via a staircase.

We regret that as the Hare & Hounds is more than 200 years old, guests requiring full wheelchair access cannot be accommodated.

This is for access and health & safety reasons.

Unfortunately, the design of the building does not allow any space for the provision of a lift or a dedicated and accessible bedroom.

Grounds and Gardens

- We have a small garden and lawn for any guests which are available to sit in. Dogs must be kept on a leash as access to the car park and road is possible from the garden.
- There are local parks, fields and lakes a short drive away 300 metres walk from the accommodation where dogs can get more exercise.

Additional Information

- Assistance dogs are welcomed in public areas, but **no** pets are allowed in the letting accommodation for severe allergy reasons.
- Mobile phone reception is generally good.

- We are able to use the front and back doors in the need of evacuation, smoke alarms are fitted throughout and ring continuously if evacuation is needed.
- If you require more assistance for evacuating please notify us on arrival and we will ensure you are evacuated safely e.g. hearing impairment.
- We are a no smoking building throughout. Smoking is only allowed in the open garden areas and ashtrays are provided.
- If any food or medication requires refrigeration, please ask and these can be stored in our main fridge on request.

Contact Information

- Address: The Hare & Hounds, 104 High Garrett , Braintree, Essex. CM7 5NT
- Telephone: 01376 324430
- Email: handhpub@hotmail.com
- Website: www.hare-and-hounds.com
- Hours of operation: Please see website for our opening hours
- Local accessible taxi numbers: 01376 330330

We welcome your feedback to help us continuously improve if you have any comments please phone 01376 324430 or email handhpub@hotmail.com

Updated on: 1st May 2010